

SBW&S CORPORATION
PO Box 605 Cherry Hill, NJ 08003
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Customer Privacy Policy

At SBW&S Corp. (SBW&S), we take your privacy seriously. We make every effort to ensure the privacy of your business transactions. The following describes the action taken by SBW&S to ensure your privacy.

Who We Are

SBW&S Corp. is a subsidiary of GPM Associates Inc., a water engineering and management consulting firm located at 1920 Frontage Rd., Ste 110 Cherry Hill, NJ 08034. SBW&S Corp. owns SB Water Co., SB Sewer Co., and Roxiticus Water Co. (“Water Companies”).

Information Collection and Use

The water companies collect personal information when you purchase or own property in their service area. We ask for information such as your name, mailing address, service address, telephone numbers, purchase date, attorney contact information, and email address.

The information is used to correctly bill and collect fees for the utility services provided.

It is your responsibility to ensure that we are notified of any changes to this information.

Information Sharing and Disclosure

The water companies do not rent, sell, or share personal information about you or your account with any other entity except to provide services you have requested, when we have your permission, or under the following circumstances:

We respond to subpoenas, court orders, or legal process, or to establish or exercise our legal rights or defend against legal claims;

investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the health or physical safety of any person, or as otherwise required by law.

Confidentiality and Security

We limit access to personal information about you to certain employees of the water companies who need that information to provide services to you. We have physical, electronic, and procedural safeguards in place to protect personal information about you. Access to all data is password protected.

Changes to this Privacy Policy

The water companies may update this policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the account owner or notification to the email address specified by you.

Questions and Suggestions

The Water Companies strive to maintain a high level of customer satisfaction. If you feel your question or concern has not been satisfactorily addressed, you should contact the customer service department to resolve your concern. You can contact us at:

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